STATEROOMS READY
Your stateroom is available but please be reminded that first touches are still being done by the Housekeeping Staff.

LUGGAGE
Your luggage will be promptly delivered to your stateroom on the evening of embarkation. If you don’t receive it by 7:00pm, simply contact the Guest Services Desk, on Deck 6 or by dialing “00” and they’ll be happy to help you.

ATM/CASH MACHINE
For your convenience, our ATM machines are located in the Getaway Casino on Deck 7, M2.

SHIPOARD TERMS
Forward - front of the ship.
Aft - back of the ship.
Starboard - the ship’s right side when facing forward.
Port - the ship’s left side when facing forward.

NORWEGIAN GETAWAY KEY CARD
We are a cashless ship therefore your guest keycard is your charge card onboard, your stateroom key, and what you will need to use when going ashore or coming back onboard. To activate your keycard for charging, we suggest using a credit card as it allows automatic checkout at the end of your cruise vacation and also avoids standing in long lines. If you wish to establish a cash account, we encourage you to make a cash deposit at our Guest Services Desk on Deck 6 to avoid having your keycard deactivated. Any remaining cash credits can be refunded on the morning of disembarkation or mailed to you by a check from Norwegian Cruise Line.

RESTAURANT CANCELLATIONS
Cancellations must be made 24hrs prior to the scheduled dining time. If cancellation occurs with less than 24hrs notice, the full price of the cover per guest will be charged to the guest’s folio. In the case of pre-paid reservations, no refunds will be issued for cancellations with less than 24hrs notice.

ONBOARD INTERACTIVE TV (ITV)
We want you to enjoy your vacation to the maximum therefore any fine time counts, and that’s why when technology comes in handy. On your stateroom’s interactive TV you may watch movies, restaurants, ascensions, watch the latest movies (pay-per-view), check your account balance, charges and onboard credits and a lot more.
Why waste time in lines when you have it all on the palm of your hands and in the comfort of your room?

CONSUMING ALCOHOL
On Norwegian Cruise Line, the minimum age for the consumption of all alcohol is 21 years of age and parental consent will apply to guests between 16-20 years of age for beer and wine only.
Guests are advised if they bring alcohol on board it will be kept in a secure area until the conclusion of the cruise. Norwegian Cruise Line ensures the responsible use of alcohol and accordingly reserves the right to permanently or temporarily revoke the drinking privileges of any guest who violates Norwegian’s Guest Code of Conduct or who is deemed a danger to himself, herself or others by vessel management. Continued abuse of alcohol while sailing and/or violation of Norwegian’s alcohol policy may result in immediate disembarkation.

Due to public health regulations, food of any kind (hot, raw or unpackaged) or any open beverage containers will not be allowed to be brought onboard or taken off the ship at any time in any port.

CASINO
We welcome all guests aged 19 and over to gamble in our Casino (please have I.D. available). Warnings and bets made in violation of this policy will not be honored. Smoking of tobacco products is permitted in the Casino designated area. Pipes and cigars may only be smoked in our Humidor or Cigar Bar on Deck 7, Midship. Slot winnings of $1000 or more may be subject to W-2G tax withholding.

SHARP CONTAINER
If you’ve got any type of needles to throw away, please ask for a special container from your Steward, the Guest Services Desk or the Medical Center.

POOLS & HOT TUBS
Glass & bottle cannot be brought into any of the pools or hot tubs, no children in diapers or pull-ups, including swimmers & no unaccompanied children under 13 in hot tubs. Please exercise caution while moving around pool areas as the deck can be slippery.
As a courtesy to your fellow guests, reserving lounge chairs is prohibited. If any chair is left unattended longer than 30 mins, the items will be removed and handed in at the Guest Services Desk.

SERVICE CHARGE
A $12 USD service charge will be automatically added per guest per day (for guests three years and older) to your onboard account for all staterooms. This charge will be shared among the dining staff members, including the restaurant staff, stewards and other behind-the-scenes staff who provide services to enhance your overall cruise experience.
However, certain staff positions (e.g. beverage service, concierge, buffet and youth counselors) do not benefit from this shared service charge because they provide service to only some guests, not all. If you receive excellent service from any of these staff members, we encourage you to acknowledge them with appropriate gratuities.

STATEROOM LIGHTS AND ELECTRICITY
We’ve come up with a simple way to help the environment by saving energy.
To turn on the lights and power, just insert your keycard into the meter slot right next to the door.
When you leave your room, remove your keycard and the lights and power will automatically turn off.
Power will fail when batteries are overloaded.

MAKE UP ROOM (DO NOT DISTURB BUTTONS ARE NEAR THE ENTRANCE BY THE DOOR.

Additional Information:
Electric outlets 110V / 220V are located under the vanity in your stateroom.
Lifejackets are located under the bed, infant lifejackets will be provided by your stateroom steward.
Toilet Flushing – push firmly on the middle part of the button.
Air Conditioning will shut off automatically when your balcony door is kept open.

OPEN FLAMES
Burning candles, incense etc. are not allowed.

CURFEW
At 1:00am guests under the age of 17 years old must be out of public venues and in their staterooms unless they are actively participating in a scheduled activity with a parent.

ENVIRONMENTAL HOTLINE
The environmental hotline shall be used only to report actual or potential environmental incidents, spills, and concerns. Please call 1-877-551-5976, the ship’s Guest Services Desk at “00”, or e-mail to EnvironmentalHotline@ncl.com. All reports are confidential. Also please be advised that it is strictly prohibited to decomm the vessel with any food products.